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The Commonwealth of Learning (COL) is proud of its strong country focus. While COL works in two programme sectors Education and Livelihoods and Health which cover the whole Commonwealth, it also considers itself accountable for its work in each Member State. COL in the Commonwealth reviews COL’s work over the last three years (2009-2012) and captures what we have done in each country.

Following wide consultations with partners, a Country Action Plan was developed at the beginning of the 2009-2012 triennium to guide COL’s activities in each country and ensure that they were consistent with the national priorities of the government. These reports describe the implementation of these plans. Earlier versions of these reports were presented to the foreign ministers at the CHOGM 2011 held in Perth in October 2011.

Education Ministers were enthusiastic about the previous issue of COL in the Commonwealth that was submitted to 17CCEM in Kuala Lumpur in 2009. At the request of Ministers these reports cover all Member States of the Commonwealth, showing not only what COL has done in the developing countries but also how its work relates to the international development priorities of Australia, Canada, New Zealand and the United Kingdom. The reviews are grouped under four regions: Africa (and the Mediterranean), Asia, the Caribbean and the Pacific. The reports for each group of countries begin with a short account of the regional activities which COL has promoted in 2009-2012.

Member States also value COL’s Pan-Commonwealth work, which benefits from the unifying characteristics of the Commonwealth such as a common language, similar constitutional and legal frameworks, and a shared commitment to the values of peace, democracy, equality and good government. Some of the Pan-Commonwealth activities and facilities that underpin COL’s work in the regions and countries are listed in the next section.

The production of COL in the Commonwealth 2009-2012 has been an intense collective effort. COL’s advanced knowledge management systems have enabled us to exploit fully the information contained in the numerous event reports prepared by staff as they work and travel. I express particular gratitude to Jasmine Lee, for diligently updating the country profiles that provided the raw material for these reviews, and to Karen Speirs, who brought this volume together in an impressively efficient and expeditious manner.

Professor Asha S. Kanwar
President and Chief Executive Officer
Commonwealth of Learning
BACKGROUND

As a Commonwealth inter-governmental organisation, the Commonwealth of Learning (COL) has the mandate to operate in all 54 Member States, with a particular emphasis on 47 developing countries across Africa, Asia, the Caribbean and the Pacific.

COL’s Three-Year Plan is developed after consulting widely in the Commonwealth. It focuses specifically on the expressed needs of Member States and the imperative of progressing the Millennium Development Goals and Education for All goals, within the context of its own mission and mandate.

COL’s vision of “Access to Learning is the Key to Development” informs its work as it helps Member States accelerate progress towards achieving development goals. For example, COL harnesses the potential of open and distance learning (ODL) to bring lifelong learning for farmers (L3F) in an effort to mitigate the challenge of poverty and food security (MDG 1). As more countries achieve Universal Primary Education (UPE), they seek to provide access to secondary education. Since existing institutions are unable to cater to this massive surge, COL initiated the Open Educational Resources for Open Schools project as a response (MDG 2). COL uses community media to promote mother and child health goals (MDGs 4 and 5) in countries such as India, Kenya and Malawi.

COL also focuses on four Education for All goals – access to primary education, gender equality, quality education, and learning and life skills for young people and adults – through teacher training, gender mainstreaming, quality assurance and skills development respectively.

The approach has been to work within the framework of the COL Logic Model 2009-12 but to also be flexible and responsive enough to cater to new and specific needs as they occur.

COL develops Country Action Plans for Member States based on discussions with country Focal Points and partners. These dynamic documents are updated regularly and incorporate requests from countries over the course of the triennium. They are presented as Country Reports, which document COL’s work in each country, to the Commonwealth Education Ministers, when they meet at the triennial CCEMs.

A number of COL activities span the Commonwealth. This section outlines these pan-Commonwealth initiatives.
EDUCATION

Open Schooling

COL’s “OER for Open Schools” initiative involved working with partners at open schools in six countries (Botswana, Lesotho, Namibia, Seychelles, Trinidad & Tobago and Zambia) to create open educational resources (OER) for 20 secondary level courses. The OER were officially launched in March 2012 and are freely available for download, adaptation and use, resulting in a substantial contribution to open schooling globally. COL provided extensive training to “Master Teachers” in each country, helping them build their skills in developing OER in both print and eLearning versions. “OER for Open Schools” was funded in part by The William and Flora Hewlett Foundation.

COL supports the expansion of ODL to meet the growing need for primary and secondary education, as well as lifelong learning. As part of COL’s initiative to establish and strengthen open schools, COL assisted in the establishment of the Commonwealth Open Schools Association (COMOSA), which involves partners from every region of the Commonwealth. Twenty-two partners signed the COMOSA constitution.

The COMOSA website was launched at the first Annual General Meeting in Delhi in November 2010, and COMOSA’s activities for the next three years were identified as Research, Gender and Vocational and Technical Education. A COMOSA workshop on “Research in Open Schooling” was held in Delhi, India in November 2010, and a Research Agenda with ten areas was adopted.

The Quality Assurance Toolkit for Open Schools was launched during the Sixth Pan-Commonwealth Forum on Open Learning (PCF6) in Kochi, India in November 2010. The Toolkit will be used in all the countries affiliated with COMOSA to develop their institutional Quality Assurance frameworks. Copies of the Toolkits were made available to the delegates at PCF6.

Forty-one people from 23 COMOSA member countries the COMOSA attended annual general meeting (AGM) in Seychelles in February 2012. Prior to the AGM, an eLearning Maturity Model (eMM) workshop was held for COMOSA members. Participants learned about organisational eLearning capacity and how to use the eMM tool. COL organised an OER and Copyright Policy workshop for Open Schools in Seychelles on 1-2 March 2012. Participants drafted a “COMOSA OER and Copyright Policy” at the workshop. The COMOSA Steering Committee meeting was also held in Seychelles on 1 March 2012 and a launch of the OER for Open School materials was held on 2 March 2012. All member countries have committed to implement the OER policy.

Teacher Education

The UNICEF-COL Child-Friendly Schools (CFS) initiative mainstreamed “child first” concepts, principles and models into the pre-service and in-service teacher education curricula in eight Commonwealth countries (Botswana, Lesotho, Nigeria, Rwanda, South Africa, Sri Lanka Swaziland and Zambia). COL worked with partner teacher training institutions to develop CFS learning materials and to provide capacity building workshops.

A Consultative Meeting, the first phase of the Capacity Building Programme on Multigrade Teaching for Teachers in selected Commonwealth countries (Belize, Maldives, Namibia, Samoa and Solomon Islands), was held in Honiara, Solomon Islands in June 2010. The capacity building initiative aims to strengthen the current work of the Commonwealth Secretariat and COL on multigrade teaching through the design and implementation of a programme to support teachers, using ODL strategies.

Higher Education

COL provides leadership in quality in ODL. COL’s quality microsite (www.col.org/qualityMS) provides a single convenient online access point to quality assurance resources in ODL. This includes access to COL’s
Quality Assurance Toolkits for open schools, higher education, teacher education and non-formal education.

The COL Review and Improvement Model (COL RIM) provides higher education institutions with a “do-it-yourself” approach to institutional quality audits. COL developed COL RIM as a cost-effective approach that focuses on self-assessment and helps institutions improve internal quality assurance, planning and systematic institutional improvement. The COL RIM package, consisting of a conceptual framework and handbook, is freely available from COL.

COL’s Commonwealth Executive Master of Business Administration and Master of Public Administration programme is designed for part-time study by busy working professionals, in response to the growing demands for post-graduate level education in business and public administration. The CEMBA/MPA programme is offered at partner institutions in Bangladesh, Ghana, Guyana, Jamaica, Malaysia, Nigeria, Pakistan, Papua New Guinea and Sri Lanka.

COL’s Graduate Diploma in Legislative Drafting builds professional skills through ODL. The programme is currently offered by three partner institutions: the National Open University of Nigeria, the University of the South Pacific in Vanuatu and Athabasca University in Canada. Indira Gandhi National Open University, India and the University of Derby, UK have been licensed to offer the programme.

**Virtual University for Small States of the Commonwealth (VUSSC)**

VUSSC is a network of 32 small states of the Commonwealth dedicated to expanding access to tertiary education. VUSSC hosted international training and materials development workshops that develop capacity and initiate the development of new courses that are available as OER. Educators and learners can freely access, adapt and re-use VUSSC learning materials.

Originally led by COL, VUSSC is now governed by a Management Committee with representation from all regions of the Commonwealth.

VUSSC members collaborated to develop the Transnational Qualifications Framework (TQF), a system of accreditation for VUSSC courses that facilitates the movement of courses and learners among states. Through the TQF, VUSSC aims to ensure all open educational resources (OER) created for VUSSC can be adapted into recognised courses that students can take for credit through educational institutions in small states. The TQF was formally launched in South Africa and Namibia in May 2010.

VUSSC’s learning portal, launched in 2011, includes an online Learning Management System for learners and educators to access and contribute to VUSSC courses, as well as free online materials and tips for learning online.

**LIVELIHOODS AND HEALTH**

**Learning for Farmers**

COL’s Lifelong Learning for Farmers (L3F) programme helps rural communities engage in appropriate technology-based open and distance education to improve their livelihoods. While governments face challenges in funding adequate agricultural extension, globalisation is creating increasing competition for poor rural farmers.

Lifelong Learning for Farmers addresses these issues by enabling vulnerable rural women and their families to embrace learning. The programme brings together four key partners: farmers, learning institutions, mobile phone and information and communication technology (ICT) companies and banks. As farmers gain relevant knowledge from learning institutions via mobile phones and ICT kiosks, banks provide loans to them with greater assurance.
Introduced in southern India in 2004, Lifelong Learning for Farmers has been adapted and introduced in Jamaica, Kenya, Mauritius, Sri Lanka and Uganda.

**Skills Development**

COL is helping technical and vocational education and training (TVET) institutions in Africa expand flexible and blended delivery approaches. By increasing access to quality skills development for young people and adults, COL’s Flexible Skills Development (FSD) programme aims to alleviate poverty. This programme actively targets course development for people working in the informal economy. Through online training, workshops and an online Community Learning Network, COL is helping 11 key TVET institutions in six countries in strengthening capacity to develop new curriculum content to realise the benefits of educational media and technology.

COL is also working with TVET training institutions in the Pacific to develop training courses in basic trades to help meet the skills needs of small island states. COL has worked with partners in the region to develop courses in Small Business, Small Engine Maintenance, Tourism as a Business, Working with Timber and Working with Concrete, as well as Literacy for Basic Trades, which assists students with varying levels of literacy.

The Flexible Skills Development Online Community Learning Network is a forum for TVET practitioners to discuss the implementation of flexible and blended approaches to TVET delivery. Using social networking software, managers, educators and policy makers can interact and collaborate both regionally and with international experts. Members from Ghana, Kenya, Jamaica, Malawi, Nigeria, Tanzania, St. Vincent & the Grenadines and Zambia are part of the network.

**Healthy Communities**

COL’s Healthy Communities initiative brings together groups working at the local level – media, health agencies, NGOs and community groups – to address health and development challenges through participatory learning programmes. While programmes vary according to local needs, COL’s approach remains consistent:

- Bring together local partners: most often community groups identify health information needs, health agencies provide content and community radio stations broadcast the learning programmes.
- Build capacity: this usually involves radio production skills, which expands the pool of community members who are actively engaged in the programme.
- Provide ongoing support: as programmes mature and partners change, COL helped community learning programmes adjust and continue to grow.

Recent initiatives span the Commonwealth, responding to local health needs.

In September 2011, COL hosted a meeting of Healthy Communities partners from 14 Commonwealth countries in Cape Town, South Africa. In addition to sharing best practices and mapping out future plans for COL’s Healthy Communities initiative, the partners made important connections that are already leading to greater “south-south” co-operation. The week-long Cape Town meeting focused on the use of media for non-formal learning about community health and development, particularly in resource-poor settings.

**Integrating eLearning**

“Taking OER beyond the OER Community: Policy and Capacity” was a COL/UNESCO joint initiative that promoted the wider use of OER by expanding understanding of OER by educational decision makers and
quality assurance experts. The programme involved capacity building workshops in all regions of the Commonwealth, online discussion forums and new OER publications.

COL and UNESCO, with financial support from The William and Flora Hewlett Foundation, conducted “Fostering Governmental Support for Open Educational Resources Internationally” to raise awareness of OER beyond the communities of practice that had already developed around them. The project involved a survey of governments worldwide and six Regional Policy Forums. This resulted in a 2012 World OER Congress in June 2012 at which the Paris Declaration on OER was adopted by the international community. The Paris Declaration is a commitment to making educational resources developed with public funds freely available for re-use and re-purposing under open licences.

The Commonwealth Computer Navigators Certificate (CCNC) is an ICT literacy course based on the International Computer Driver’s Licence (ICDL) using Open Office on either a Linux or Windows platform. The high quality training materials are available from COL free of cost.

**GENDER**

Gender equality is a cross-cutting theme that underpins all COL’s initiatives. The advancement of gender equality and women’s empowerment are central to COL’s agenda of learning for development.

COL looks beyond the arithmetical target of gender parity (equal numbers of males and females in school) to the more challenging goal of gender equality (equality of outcomes). COL’s gender work includes providing gender resources, capacity building in ICT for women and gender research.

COL’s gender microsite (www.col.org/genderMS) provides a single convenient online access point to gender resources in ODL.

**OTHER ACTIVITIES**

**eLearning for International Organisations**

COL customises eLearning solutions to meet the capacity enhancement needs of international organisations around the world. COL develops and delivers effective training solutions in partnership with the UN and other international agencies. This contract work is performed on a fee-for-service basis with full cost recovery. Course subject matter ranges from effective communication and report writing to operational data management and debt management.

**Pan-Commonwealth Forum on Open Learning**

COL’s biennial Pan-Commonwealth Forum on Open Learning (PCF) is one of the world’s leading conferences on learning and global development. It brings together people representing educational institutions, governments and development agencies to explore issues related to ODL and development. More than 600 delegates from 50 countries attended PCF6 in Kerala, India in 2010. COL’s Excellence in Distance Education Awards, honouring individual and institutions contributions to ODL, are presented at PCF. COL, the Federal Ministry of Education, Nigeria and the National Open University of Nigeria will co-host the Seventh Pan Commonwealth Forum (PCF7) in Abuja, Nigeria in November 2013.

**Pan-Commonwealth Partnerships**

COL’s work is supported by networks of Focal Points, Chairs and Advisors across the Commonwealth:

- Focal Points: individuals nominated by the Minister of Education in each country to act as COL’s primary contact.
Honorary Advisors: eminent ODL professionals from across the Commonwealth are a valuable resource for consultations about COL’s future plans and for Member States seeking advice on ODL.

UNESCO-COL Chairs: distinguished serving academics who serve in an honorary capacity, complementing the political and administrative role of the Focal Points and Honorary Advisors.

COL KNOWLEDGE RESOURCES

COL’s extensive resources, freely available through its website, include:

- *Connections* newsletter: providing news, commentary and insight about COL’s work and the broader field of ODL and development ([www.col.org/connections](http://www.col.org/connections))

- Blog: timely news and comment from COL ([www.col.org/blog](http://www.col.org/blog))

- Publications: research, books, toolkits and other publications commissioned by COL ([www.col.org/publications](http://www.col.org/publications))

- Country information: This online database provides access to information related to ODL from all Commonwealth countries ([www.col.org/CountryInfo](http://www.col.org/CountryInfo))

- Videos: reports from events and insight into COL’s work ([www.col.org/videos](http://www.col.org/videos))

- Course materials, gender microsite, quality assurance microsite, speeches and other resources ([www.col.org/resources](http://www.col.org/resources))

- Governance and financial information: including Board minutes, financial statements and the President’s quarterly reports to the Board ([www.col.org/GovInfo](http://www.col.org/GovInfo))
CARIBBEAN

Antigua & Barbuda | The Bahamas | Barbados | Belize | Dominica |
Grenada | Guyana | Jamaica
St. Kitts & Nevis | St. Lucia | St. Vincent & the Grenadines |
Trinidad & Tobago
REGIONAL ACTIVITIES

BACKGROUND

The Commonwealth Caribbean consists of 12 small states, of which 10 are island nations. Belize and Guyana, located in Central and South America respectively, are the exceptions. While Jamaica has a population of 2.7 million and Trinidad & Tobago has 1.4 million, the other countries all have a population of less than one million.

The Caribbean nations are distinct in many ways, yet they share a number of common challenges. There is a huge unmet need for tertiary qualifications and teacher training, particularly related to the use of information and communication technology (ICT) in teaching and learning. Support is required for the expansion of open schooling. New approaches are needed to help expand access to technical and vocational education and training (TVET).

COL works closely with all Commonwealth Caribbean nations through dozens of initiatives that help expand access to quality education and training using distance education and appropriate technologies.

In the Caribbean, COL works to support Learning for Development through the Virtual University for Small States of the Commonwealth (VUSSC), ICT in Education initiatives, promoting the use of open educational resources (OER) and higher education.

Here are some recent regional activities; specific activities in each country are outlined in the individual Country Reports that follow.

EDUCATION

Virtual University for Small States of the Commonwealth (VUSSC)

All 12 Commonwealth Caribbean nations are members of the Virtual University for Small States of the Commonwealth (VUSSC). A number of Caribbean educators have attended VUSSC training and materials workshops. These intensive workshops are building capacity in ICT and content development using open and distance learning (ODL). Participants collaborate to develop content for tertiary-level courses and degree programmes.

Teacher Education

The Caribbean Community (CARICOM) Secretariat, with support from COL, organised a two-day regional consultation meeting on Professional and Academic Standards in Antigua & Barbuda in March 2011. The consultation document, “Regional Standards of Practice for the Teaching Profession: Draft Framework of Generic Teaching Performance Standards and Academic Standards”, was submitted to COL in May 2011.

In collaboration with the Commonwealth Secretariat, COL held the 2nd meeting of the CARICOM Consultation on Teaching Standards in Trinidad & Tobago in September 2011.
LIVELIHOODS AND HEALTH

Integrating eLearning

Educators across the Caribbean are rapidly developing their skills and knowledge of ICT, with the support of COL.

In October 2010, COL, the Commonwealth Secretariat and Microsoft signed a collaboration agreement to support the implementation of ICT in Education in the Caribbean. Microsoft has agreed to offer to Caribbean countries (including Trinidad & Tobago) participating in the “Partners in Learning” programme discounted software licences on Microsoft products. Learners will be able to access free e-mail addresses through Microsoft’s Live@edu, a suite of online hosted services designed for and offered to educational institutions at no cost to the institution. The Focal Points attended the initiative launch in March 2011 at the COL Regional Focal Points Meeting (Caribbean) in Trinidad & Tobago.

An ICT in Education Survey took place in the Caribbean. The final survey report consisting of eight country reports and a final summary report with regional trends was published.

COL organised an ICT in Education Leadership Forum on “Teachers’ Creativity and Innovation: a Key to Success in the Caribbean” in January 2012. Participants explored how the UNESCO ICT Competency Framework for Teachers (CFT) has enhanced ICT integration into teaching and learning.

COL facilitated an eGovernment and eBusiness Strategy Development Workshop for the Caribbean in Antigua and Barbuda in March 2011. The workshop was organised by the Commonwealth Secretariat, in partnership with the Caribbean Centre for Development Administration (CARICAD). Representatives from Antigua and Barbuda, The Bahamas, Barbados, Belize, Dominica, Grenada, St. Lucia, St. Vincent and the Grenadines, Trinidad & Tobago, the CARICAD and the Caribbean Association of National Telecommunications Operators attended the workshop.

COL and UNESCO, with financial support from The William and Flora Hewlett Foundation, conducted a project “Fostering Governmental Support for Open Educational Resources Internationally” to raise awareness of OER beyond the communities of practice that had already developed around them. A Regional Forum for the Caribbean OER was held in Barbados in conjunction with the ICT in Education Leadership Forum in January 2012. This resulted in a 2012 World OER Congress at which the Paris Declaration on OER was adopted by the international community.

GENDER

Gender equality is a cross-cutting corporate goal for COL. The advancement of gender equality and women's empowerment are central to COL’s agenda of Learning for Development. COL is working to ensure it is a model organisation that mainstreams gender in all its processes and at all levels. COL’s Gender micro-site provides Commonwealth countries with a one-stop, comprehensive platform to access print and electronic resources on gender and ODL with a special emphasis on ICT.

REGIONAL HIGHER EDUCATION CONFERENCE

COL was one of the sponsors of the Regional Higher Education Conference which was held in St. Lucia from 22-24 March 2010. Over 50 delegates from the region had the opportunity to deliberate on the higher education provision in the Eastern Caribbean States.
REGIONAL PRESENCE

COL maintains strong relationships with many stakeholders in the Caribbean, including member governments, partner institutions, donors and individuals. COL’s Honorary Advisors, a network of eminent ODL professionals, includes a representative from the Caribbean. The region is also represented by a UNESCO-COL Chair and a network of individuals, selected by member Governments, who liaise directly with COL as Focal Points. COL creates specific country action plans and country reports to ensure the region’s needs are addressed.

REGIONAL FOCAL POINTS MEETING

The COL Regional Focal Points Meeting (Caribbean) was organised by COL and co-hosted by the Trinidad & Tobago Ministry of Science, Technology and Tertiary Education on 28-30 March 2011. The meeting is held once every three years. Focal Points share information about the status of ODL in their countries, receive the mid-term report of what COL has done in each country, and identify education and training priorities that COL can support in the next Three-Year Plan, 2012-2015. The key issues identified at the Caribbean Focal Points Meeting were:

- Qualifications frameworks,
- Regional policies,
- Collaboration among government ministries, and
- Boys’ underperformance.

REGIONAL BROCHURES

COL has regional brochures that summarise its activities in each of the four regions of the Commonwealth. These can be found on COL’s website at www.col.org/regional.
JAMAICA

COL Focal Point:  Mr. Philbert Dhyll, Ministry of Education

BACKGROUND

Jamaica is the most populated Caribbean Commonwealth nation, with about 2.7 million people. Literacy rates and enrolment ratios for primary and secondary education are high. Jamaica is a regular contributor to COL’s budget.

Former Jamaican Minister of Education, The Honourable Burchell Whiteman, O.J., is the Chair of COL’s Board of Governors.

SUMMARY

Jamaica is a strong COL partner in the Caribbean, participating in major COL initiatives such as the Virtual University for Small States of the Commonwealth (VUSSC), the COL Review and Improvement Model (COL-RIM) for effective institutional quality audits, the Commonwealth Executive MBA/MPA programmes, Lifelong Learning for Farmers and Healthy Communities. Jamaica takes part in regional meetings and training workshops facilitated by COL and was well-represented at the Sixth Pan-Commonwealth Forum on Open Learning (PCF6) in Kochi, India in 2010.

EDUCATION

Virtual University for Small States of the Commonwealth (VUSSC)

The main objectives of VUSSC are to:

- develop a collaborative network of Commonwealth small states,
- develop capacity in the use of information and communication technology (ICT),
- create and share learning materials at the post-secondary level, and
- establish a Transnational Qualifications Framework (TQF) that would enable the transfer of credits and qualifications.

Jamaica is one of the 32 small states of the Commonwealth, actively participating in the VUSSC initiative.

The 7th VUSSC training and materials development workshop on transport and logistics but focusing on stevedoring was held in Apia, Samoa in November/December 2009. The workshop helped to build the capacity of workshop participants in ICT and content development using open and distance learning (ODL) as well as developing self-instructional materials for the transport and logistics-stevedoring course. Fritz Pinnock and Ibrahim Ajugunna of the Caribbean Maritime Institute attended the workshop.
The 8th VUSSC training and materials development workshop was held in Male, Maldives in March 2010 and hosted by the Centre for Open Learning, Maldives. The participants developed a diploma programme on Sustainable Agriculture for Small States for learners. The programme is aimed at learners who want to start their own business and those who want to pursue a career in agriculture extension services. Petronia Colley of the Ministry of Agriculture and Fisheries attended the workshop.

The 9th VUSSC training in materials development workshop for the development of a Bachelor’s Degree in Business and Entrepreneurship was held in Lesotho in March 2011. Fritz Pinnock of the Caribbean Maritime Institute attended the workshop.

Claudette L. Barrett attended the 10th VUSSC training and materials development meeting in Educational Leadership in Singapore from 17 November-2 December 2011.

Nadine Pryce of Spalding PO attended the materials development and training workshop at the University of Seychelles in March 2012.

VUSSC has launched its own website (www.vussc.org), which includes online courses in subjects such as disaster management, entrepreneurship, life skills and tourism. Developed by educators from small states of the Commonwealth, the courses are freely available to anyone for adaptation and use.

COL and the Open University Malaysia sponsored the Transnational Qualifications Framework (TQF) Management Committee Meeting and TQF General Meeting in Kuala Lumpur in July 2010. Dr. Yvonnette Marshall of the Ministry of Education attended the meeting. She also participated in the VUSSC Managing and Facilitating Online Instruction course.

**Teacher Education**

The Caribbean Community (CARICOM) Secretariat, with support from COL, organised a two-day regional consultation meeting on Professional and Academic Standards in Antigua & Barbuda in March 2011. Dr. Winsom Gordon of the Jamaica Teaching Council, Dr. Asburn Pinnock of the Sam Sharpe Teachers’ College and Coleen Clarke Russell of the Ministry of Education attended the meeting. The consultation document, “Regional Standards of Practice for The Teaching Profession: Draft Framework of Generic Teaching Performance Standards and Academic Standards”, was submitted to COL in May 2011.

In collaboration with the Commonwealth Secretariat, COL held the 2nd Meeting of the CARICOM Consultation on Teaching Standards in Trinidad & Tobago in September 2011. Dr. Winsome Gordon, Marcia Mc Gann and Hedda Watson of the Jamaica Teaching Council, Ministry of Education; Dr. Asburn Pinnock of Sam Sharpe Teachers’ College, and Dr. Marcia Stewart of the University of the West Indies, Mona Campus, attended the meeting.

**Higher Education**

COL and the University of Technology (UTech), Jamaica signed a Memorandum of Understanding in August 2009, agreeing to establish a code of practice agreement to pilot test the COL Review and Improvement Model (COL RIM) at UTech. The pilot testing of COL RIM (verification phase) was conducted by the UTECH staff in Jamaica in September 2009. Dr. Anna Perkins of UWI (Mona Campus) and Dr. Winsome Russell of UTECH attended the COL RIM Debrief Workshop in Abuja in October 2009. While UTech failed to qualify and was not COL RIM verified, UTech found the recommendations very useful and the President committed to the implementation of the recommendations in a systematic fashion. The university has also indicated that they would like to undergo the exercise again.

COL sponsored Chavel Green of the University College of the Caribbean, Jamaica to a Conference on ODL in Cambridge, UK in September 2009.
Mico University requested COL’s assistance to enable it to upgrade the under-qualified teachers to university degree status by distance education via online and print provision. A training workshop was held from April-July 2010. The training was delivered over a three-week period that included both distance and face-to-face learning activities and a final week of distance learning using Moodle. COL trained 29 trainers in the application of online and print instructional design methods. As a strategic and complementary measure, COL has sponsored a Mico staff member, Dennis McCoy, to study for the Master’s degree in Instructional Design and Technology online programme offered by Open University Malaysia.

COL was one of the sponsors of the Regional Higher Education Conference which was held in St. Lucia in March 2010. Over 50 delegates from the region had the opportunity to deliberate on the higher education provision in the Eastern Caribbean States. COL supported Dr. Geraldine Hodelin of the UTech Academy, Jamaica to the conference.

An international roundtable to showcase COL’s Quality Assurance toolkits was held in Colombo, Sri Lanka in August 2010. About 30 representatives from Sri Lanka, Nigeria, Mauritius, Bangladesh, Australia and other non-Commonwealth countries, including Dr. Winsome Russell of UTech Jamaica, attended the roundtable.

COL supported Dr. Jeannette Bartley of the UTech to attend the COL pre-conference workshop on Quality Assurance in Dual Mode Institutions organised at Bangalore, in March 2011, on the occasion of the Asia Pacific Quality Assurance Conference. The then COL President, Sir John Daniel, delivered the keynote and steered the workshop deliberations on COL RIM. COL’s Quality Assurance Toolkit in Higher Education was made available to the participants.

The University College of the Caribbean (UCC), Jamaica offers COL’s Commonwealth Executive MBA/MPA programme (CEMBA/MPA). Thirty-four learners from Jamaica received their CEMBA at the University College of the Caribbean graduation ceremony in Kingston, Jamaica in November 2009.

A case method workshop was held in Dhaka, Bangladesh in September/October 2009 for selected faculty members of the CEMBA/MPA to refresh and upgrade the knowledge and skills. Chavel Green of UCC was one of 24 workshop participants. Twenty-three new case studies are being developed (including five from Jamaica) for the CEMBA/MPA bank of case studies.

Dr. Dameon Black and Dianna Boyd of UCC are members of the Academic Board (AB) of the CEMBA/MPA programme; Winston Adams is a member of Executive Governing Board (EGB). Dianna Boyd is the CEMBA/MPA Advisor. The AB and EGB had their meetings in August 2010 in Penang, Malaysia. Dr. Black and Winston Adams of UCC attended the AB and EGB meetings respectively.

In April 2012 COL organised an online training programme on OER for Revision. Dr. Dameon Black, Monique Allen, S. Lawson, Margarett Barnett and Gwyneth Jackson of UCC were nominated for the programme.

COL organised a Regional ODL Policy Roundtable for the Caribbean in June 2012 at Barbados to develop a regional ODL policy framework. Dr. Phylicia Marshall of the Ministry of Education and Mrs. Jackie Collins of CARICOM attended the Roundtable. Dr. Nancy George, a consultant from Jamaica, is the facilitator of the Roundtable.

LIVELIHOODS & HEALTH

Learning for Farming

The Government of Jamaica’s Rural Agricultural Developmental Authority (RADA) is a partner in COL’s Lifelong Learning for Farmers (L3F) initiative. After a framework was developed for RADA’s participation in the initiative, a team visited the COL office in Vancouver, Canada to finalise the
partnership. Philip Chung, Senior Director, Division of Technology, Training and Technical Information, and Hartnell Campell, Web Programmer with RADA, visited COL in March 2010. They discussed the scope of initiating L3F in Jamaica and identified specific areas of collaboration.

In September 2010, COL presented the L3F framework to the officers of RADA and other secondary stakeholders, such as banks and telecom companies.

The title of the initiative is “Strengthening RADA in Technology-mediated Open and Distance L3F in Jamaica”. Areas of focus include the recertification programme for extension officers and strengthening the Financial Access for Responsible Members (FARM) Programme through L3F. This programme has been initiated and Dr. Laura Roberts Nkrumah of the University of the West Indies (UWI) is the consultant.

During 2010/2011, RADA has completed the following activities:

- Text messages relating to hurricane management, pest managements and agronomy were sent to 60,000 farmers.
- The first set of audio messages was sent to 35 framers. Feedback was assessed by RADA and LIME, the mobile phone service provider.
- A feedback mechanism has been developed. Farmers can provide feedback to RADA through a toll-free number.
- A team of five staff were trained in ODL-based multimedia. They have prepared a framework for the recertification programme.
- A database was developed using RADA’s National Farmers register of 146,000 farmers. Extension officers are able to update the data using mobile phones.

In collaboration with the University of British Columbia (UBC) in Canada, COL has developed a Learning Management System called LIVES (Learning through Interactive Voice Educational Systems). The goal is to provide communities with a learning tool based on audio messages using mobile phones. LIVES will enable COL to scale up its interventions because more than 1,000 learners can be reached through this system, which can provide automated feedback and can be used to transmit audio messages in any language or dialect. COL sponsored Hartnell Campbell of RADA and Petronia Colley of the Ministry of Agriculture, Government of Jamaica, for training in LIVES, conducted by UBC in June 2010. UBC and COL have packaged the prototype of LIVES, which RADA is beta-testing using content developed for potato farming. The RADA ICT team has undergone a training programme in developing multimedia materials.

COL entered into an agreement with RADA in January 2012 to continue the L3F activities. A three-member team from RADA visited the L3F initiative sites in India in February 2012. The visit has helped RADA to refine its strategy in Jamaica.

Some of the developments in RADA supported by COL are:

- Five RADA officials completed their training in multimedia and web management.
- A self-directed learning multimedia module for extension officer on measurements and calculations has been completed.
- Ten extension officers were trained in strengthening social capital.
- An audio-based course for mobile phones on potato production has been completed.
- The social capital of the Christina Potato Growers Association has been strengthened.

Skills Development

In collaboration with Open Schools BC, COL facilitated a workshop on Strengthening Capacity for Blended Online Learning and Teaching Strategies for The University of Technology, Jamaica (UTech), the Faculty of Education and Liberal Studies (FELS). Twenty two faculty participated in the workshop towards an institutional objective of improving quality in blended learning for TEVET programmers. The facilitator was Solvig Norman from Canada. Sixteen members of FELS have also joined the Flexible Skills
Development Community Learning Network – an online community of practice for TVET teachers wanting to collaborate and share their learning on new approaches to teaching and learning.

COL is partnering with University of Technology (UTech) to develop a “Communiversity” programme to provide vocational literacy and skills training for young people in three marginalised communities in Kingston. COL facilitated a workshop in November 2011 at UTech to plan the new programme. The participants revised the UTech Occupational Skills Programme Blueprint and planned the essential elements of the new programme. Attending were representatives from the concerned communities, Social Development Commission, Jamaica Foundation for Lifelong learning, UTech and HEART NTA. Following the involvement of the Ministry of Education TVET Unit, COL facilitated a second workshop in February 2012 to draft course outlines and learning materials. Participants represented local communities, Jamaica Foundation of Lifelong Learning, Social Development Commission, HEART NTA and the Ministry of Education.

The Flexible Skills Development Online Community Learning Network is a forum for TVET practitioners to discuss the implementation of flexible and blended approaches to TVET delivery. Using social networking software, managers, educators and policy makers can interact and collaborate both regionally and with international experts. There are 16 members from UTech, Jamaica.

Healthy Communities

Patrick Prendergast of the Caribbean Institute of Media and Communication (CARIMAC), UWI attended the international training-of-trainers workshop (Vancouver, Sept/Oct-09). Key national and regional partners from different Commonwealth regions advanced the Three-Year Plan for COL’s Healthy Communities initiative (also linking it to UNESCO’s work in this area in the upcoming programme biennium 2010-2011). Partners’ knowledge and skills in developing non-formal ODL programming were increased through a trainers train themselves approach. Various approaches were reviewed and analysed, e.g. participatory content creation (India), use of drama (Jamaica, Malawi) and community ODL programmes (Jamaica, Tanzania).

Three programme development processes were run in Jeffrey Town, St. Mary’s Parish facilitated by CARIMAC:

- In July 2009, a 13-part series was developed on healthy environments in covering waste management, organic farming, nutrition and other areas. The series was aired twice on community radio station Jet FM.
- In July 2010, a 13-part series was developed on maternal and child health, entitled “Me & Mi Baby”. The series was aired twice on Jet FM.
- In July 2011, a follow-up 13-part series was developed on maternal and child health, entitled “Me & Mi Baby Too”, with strong collaboration from the area health authorities as well as the target community (pregnant women and fathers).
- Workshops integrated programme development with skills training. In all, some 30 different individuals were trained in learning programme design, presentation and production.
- CARIMAC has provided mentoring and follow-up training.

COL and CARIMAC also collaborated in building capacities to increase the volume and quality of non-formal learning opportunities available in inner city areas of Kingston, working with Roots FM and a group of seven community-based and non-governmental organisations:

- Nine social/community development workers participated in a follow-up Community Learning Programme workshop held over five days in July 2011. Organisations represented included: The Balm Counselling Agency, Jamaica Council for Drug Abuse, Mountain View Parenting Group, Women’s Media Watch, Mustard Seed Communities and Area Youth Foundation.
Five groups were established based on areas of individual expertise. Topics for programme development were identified: unemployed youth, conflicts in blended families, smoking, abortion, and children and grief.

COL and CARIMAC also collaborated in building capacities in Spring Village, working with the Spring Village Development Foundation and local health authorities. A preliminary workshop was conducted in December 2011. In March 2012, 15 local community development, media, health workers trained in community learning programmes design, resulting in a design document for “Fi Wi Time Now”, a healthy lifestyles programme for youth ages 13-25. Four 15-minute programmes were made available as podcasts in the weeks following the workshop, and production and dissemination is ongoing.

Patrick Prendergast from CARIMAC was a member of COL’s delegation to the 10th World Conference of Community Radio Broadcasters (AMARC) in November 2010 in Argentina. Mr. Prendergast presented at a session on educational media sponsored by COL and AMARC. His participation was jointly sponsored by COL and UWI.

Patrick Prendergast from CARIMAC participated in the Healthy Community partners’ workshop prior to PCF6 in Kochi, India in November 2011, and also participated in the COL-UNESCO Seminar, Learning from Community Media, as well as PCF6’s Community Development theme. Mr. Prendergast’s participation was jointly sponsored by COL and UWI.

Ivy Gordon of Jeffry Town Farmers’ Association and Jet FM, attended the AMARC regional event, Sharing Good Practices in Educational Applications of Community Radio in the Caribbean in Port-au-Prince, Haiti in May 2011. This was the first Caribbean conference of community radio broadcasters.

Mr. Prendergast and Rosamond Brown of CARIMAC attended COL’s Healthy Communities partners’ workshop in Cape Town in September 2011. The workshop brought together 14 partners from around the Commonwealth to further develop the models and approaches that guide COL’s work with non-formal learning using media/mobiles, share experiences of community learning and train each other in the use of useful tools and approaches, and refine strategies and plans for Healthy Communities initiatives in the next Three-Year Plan.

Between March and June 2012, CARIMAC and COL ran two distance mentoring/training courses – each 40 hours over six weeks – on “Sustaining Community Learning Programmes: Writing Successful Sponsorship Proposals” and “Scriptwriting for Community Learning Programmes”. Registered learners included community members and representatives from Jet FM, Roots FM, and the Spring Village Development Foundation.

**Integrated eLearning**

COL and UNESCO hosted four open educational resources (OER) capacity building workshops. These workshops form part of a series organised within a COL-UNESCO initiative, “Taking OER beyond the OER community: Policy and Capacity”. The initiative’s aim is to promote the wider use of OER by expanding understanding of them by educational decision makers. Dr. Ethley London of the University of Jamaica attended the 2nd workshop in Namibia from May 4-6, 2010.

In October 2010, COL, the Commonwealth Secretariat and Microsoft signed a collaboration agreement to support the implementation of ICT in education in the Caribbean. Microsoft has agreed to offer Caribbean countries participating in the “Partners in Learning” programme (including Jamaica) discounted software licences on Microsoft products. Learners will be able to access free e-mail addresses through Microsoft’s Live@edu, a suite of online hosted services designed for and offered to educational institutions at no cost. Dr. Phyllicia Marshall attended the initiative launch in March 2011 at the COL Regional Focal Points Meeting (Caribbean) in Trinidad & Tobago.
COL and UNESCO, with financial support from The William and Flora Hewlett Foundation, conducted a project “Fostering Governmental Support for Open Educational Resources Internationally” to raise awareness of OER beyond the communities of practice that had already developed around them. A Regional Forum for the Caribbean OER was held in Barbados in conjunction with the ICT in Education Leadership Forum in January 2012. This contributed to the 2012 World OER Congress at which the Paris Declaration on OER was adopted by the international community.

COL organised an ICT in Education Leadership Forum on “Teachers’ Creativity and Innovation: a Key to Success in the Caribbean” in January 2012. Participants explored how the UNESCO ICT Competency Framework for Teachers (CFT) has enhanced ICT integration into teaching and learning.

Dr. Canute Thompson of the Ministry of Education and Dr. Ashburn Pinnock of the Sam Sharpe Teachers College attended both of the above mentioned forums.

OTHER ACTIVITIES

The Sixth Pan-Commonwealth Forum on Open Learning (PCF6), jointly organised by IGNOU, India and the Commonwealth of Learning, was held in Kochi, India, 24-28 November 2010. The theme of the Forum was “Access and Success in Learning: Global Development Perspectives” with four sub-themes, namely: Social Justice, Community Development, Skills Development and Formal Education. COL organised 18 pre-conference meetings and workshops.

Over 600 delegates from more than 50 countries attended PCF6. COL sponsored over 250 delegates to the Forum including Barbara Lamata Forster, Patrick Prendergast of UWI, Maria Stewart of the Joint Board of Teacher Education, Fritz Pinnock of the Caribbean Maritime Institute and Maria Protz of the Caribbean Institute of Media and Communication.

The Honourable Burchell Whiteman was also present and participated actively in the conference. He visited COL’s regional agency, the Commonwealth Educational Media Centre for Asia (CEMCA), Delhi after the event and chaired the annual Advisory Council Meeting. He also paid courtesy calls on the Education Secretary, Ministry of Human Resource Development, and the Vice Chancellor of the Indira Gandhi National Open University.

The COL Regional Focal Points Meeting (Caribbean) was held in Trinidad & Tobago from 28-30 March 2011. The meeting is held once every three years and provides an opportunity for the Focal Points to share information about the status of ODL in their countries, receive the mid-term reports of what COL has done in each country and identify education and training priorities that COL can support in the next Three-Year Plan. Dr. Phylicia Marshall, Senior Education Officer at the Ministry of Education, attended the Meeting on behalf of Philbert Dhyll, Focal Point for Jamaica.

eLearning for International Organisations

COL customises eLearning solutions to meet the capacity enhancement needs of international organisations around the world. Learners from Jamaica participated in course as follows:

- Two learners took the World Health Organization Effective Writing course in 2009.
- Two learners from the Central Bank/Ministry of Finance took the eLearning course on the Commonwealth Secretariat Debt Record Management System (CSDRMS) in 2010, and
- Three learners took the International Development Bank Effective Writing course in 2011.

Michele Robinson, a Debt Management Consultant, was the content writer for CSDRMS eLearning and is also engaged by COL as the senior e-tutor supporting tutors and learners via Moodle for CSDRMS eLearning.
LOOKING FORWARD

COL develops Action Plans for each country, based on national priorities and its own mission and mandate. This is done through a consultative process. One such opportunity is the triennial Focal Points meeting at which the COL Focal Point is requested to consult with in-country partners and identify the key priorities that COL can support over a three-year period. The areas identified by Jamaica for 2012-2015 are:

- Converting in-service teacher training course materials to ODL/mixed mode and train college lecturers to deliver and assess these courses,
- Developing the capacity and skills of teachers’ college staff to offer the content at the Bachelor’s degree level,
- Developing the capacity and skills of teachers to competently use ICT in the teaching and learning process,
- Establishing a Vessel Monitoring System for small-scale fishers, and
- Supporting for fisher organisations through literacy, empowerment and other fundamental social interventions.
Learning for Development

COL is an intergovernmental organisation created by Commonwealth Heads of Government to encourage the development and sharing of open learning and distance education knowledge, resources and technologies.

Vision:
Access to learning is the key to development

Mission:
To help governments and institutions expand the scope, scale and quality of learning by using new approaches and technologies, especially those subsumed under the general term of open and distance learning (ODL).